How the World’s News Media Reacted to 9/11
Other Books of Interest from Marquette Books


How the World’s News Media Reacted to 9/11

Essays from Around the Globe

Edited by Tomasz Pludowski

Marquette Books LLC
Spokane, Washington
DEDICATION

I dedicate this book to my father, who always stressed the importance of education and instilled in me an interest in other cultures and languages.
CONTENTS

ABOUT THE AUTHORS

FOREWORD
Yahya Kamalipour

INTRODUCTION AND ACKNOWLEDGMENTS
Tomasz Pludowski

PART I — EUROPEAN MEDIA

1. UK MEDIA COVERAGE OF SEPTEMBER 11
Brian McNair

2. ELITE BRITISH AND IRISH NEWSPAPERS REFLECT IDEOLOGY
   IN FRAMING THE 9/11 CATASTROPHRE
Maria B. Marron

3. “BREAKING NEWS”: THE FIRST HOURS OF BBC COVERAGE
   OF 9/11 AS A MEDIA EVENT
Gwen Bouvier

4. “WE CANNOT ALL BE AMERICANS”: FRENCH MEDIA
   RECEPTION OF 9/11
Jacques Portes

5. REACTIONS TO 9/11 IN THE GERMAN MEDIA
Anne Koenen & Brigitte Georgi-Findlay

6. SEPTEMBER 11 IN THE SPANISH PRESS: WAR OR
   TERRORISM FRAME?
Maria Teresa La Porte Alfaro & Teresa Sadaba
7. September 11 in Norwegian Media: Images of the Local Threat
   Rune Ottosen & Tine Ustad Figenshou

8. September 11 in Poland: America’s Most Enthusiastic Ally in Europe
   Tomasz Pludowski

   Ksenija H. Vidmar & Denis Mancevič

10. September 11 in Russian Media
    Dmitry Ruschin

PART II — ASIAN MEDIA

11. The 9/11 Terrorist Attacks on America: Media Frames from the Far East
    M. Zenaida Sarabia-Panol

    Mobo C. F. Gao, with Ming Liang

13. Off the Axis: Media in Japan and China
    Yoichi Shimatsu

14. Alternative Viewpoints: The Indian Media Perspective on the 9/11 Attacks
    Janet Fine

PART III — ARAB/MIDDLE EASTERN MEDIA

15. Impact of 9/11 on the Middle East: Personal Reflections
    Ralph D. Berenger
16. **A Semiotic Analysis of 9/11 in the Palestinian Press**
   Qustandi Shomali

17. **September 11 in the Turkish Media**
   Birol Akgün & Orhan Gökçe

**PART IV — Australian & African Media**

18. **Muslims and Arabs in Australian Media Since 9/11**
    Scott Poynting & Greg Noble

19. **Between Scylla and Charybdis: 9/11 in South African Media**
    Nicolene Botha & Arnold S. De Beer

**PART V — North & South American Media**

20. **How U.S. TV Journalists Talk About Objectivity in 9/11 Coverage**
    Kirsten Mogensen

21. **September 11 in Canada: Representation of Muslims in The Gazette**
    Ross Perigoe

22. **September 11 and the U.S. Image in Latin American Media**
    Sallie Hughes & Jesus Arroyave

**Afterword**
Cees J. Hamelink

**NAME INDEX**

**SUBJECT INDEX**
PART IV — AUSTRALIAN & AFRICAN MEDIA
9. GLOBAL NEWS, LOCAL VIEWS: SLOVENE MEDIA REPORTING OF 9/11
Ksenija Vidmar & Denis Mancevic

10. BETWEEN SEPTEMBER 11 IN RUSSIAN MEDIA
Dmitry Ruschin

PART V — NORTH & SOUTH AMERICAN MEDIA
11. THE 9/11 TERRORIST ATTACKS ON AMERICA: MEDIA REACTIONS FROM THE MEXICAN PRESS
Kirsten Mogensen

12. CHINESE PRINT MEDIA COVERAGE OF 9/11 SINCE 2001
Mebo C. F. Gao with Ming Liang

13. OFF THE AXIS: MEDIA IN JAPAN AND CHINA
Yoichi Shimatsu

14. ALTERNATIVE VIEWPOINTS: THE 9/11 IMAGE IN EAST ASIAN MEDIA PERSPECTIVE ON THE 9/11 ATTACKS
Sallie Hughes & Jesus Arroyave

PART III — ARAB/MIDDLE EASTERN MEDIA
15. IMPACT OF 9/11 ON THE MIDDLE EASTERN MEDIA
Janet Fine
PART IV — AUSTRALIAN & AFRICAN MEDIA
18. MUSLIMS AND ARABS IN AUSTRALIAN MEDIA SINCE 9/11
Scott Poynting & Greg Noble

19. BETWEEN SCYLLA AND CHARYBDIS: 9/11 IN SOUTH AFRICAN MEDIA
Nicolene Botha & Arnold S. De Beer

PART V — NORTH & SOUTH AMERICAN MEDIA
20. HOW U.S. TV JOURNALISTS TALK ABOUT OBJECTIVITY IN 9/11 COVERAGE
Kirsten Mogensen

21. SEPTEMBER 11 IN CANADA: REPRESENTATION OF MUSLIMS IN THE GAZETTE
Ross Perigoe

22. SEPTEMBER 11 AND THE U.S. IMAGE IN LATIN AMERICAN MEDIA
Sallie Hughes & Jesus Arroyave

AFTERWORD
Cees J. Hamelink

NAME INDEX

SUBJECT INDEX
Janet Fine is a journalist and author of five books. She has taught courses at Metropolitan University and written for several media outlets.
ABOUT THE AUTHORS

Birol Akgün is an associate professor of political science at Selcuk University, Turkey. He earned a Ph.D. from Case Western Reserve University. Currently he is teaching courses on comparative politics, political sociology, political violence and terrorosism, American foreign policy, and human rights. His publications have focused on democratization, political behavior and terrorism.

Jesus Arroyave is a doctoral candidate in the School of Communication at the University of Miami. He earned a master's degree in communication and information studies at Rutgers, where he also was a Fulbright Scholar from Colombia. He also holds a master's degree in education from Universidad Javeriana-Norte in Colombia. He currently is an assistant professor at the Universidad del Norte (Barranquilla, Colombia). His research interests include Latin American media and journalism, communication and development, and communication and health.

Ralph D. Berenger is an assistant professor of journalism and mass communication at the American University in Cairo. He also is review editor and contributing editor to the Transnational Broadcasting Journal and guest editor of Journal of Computer Mediated Communication. He has published dozens of scholarly articles and edited Global Media Go to War (Marquette Books, 2004). He has lived and worked in the United states, Bolivia, St. Lucia, Kenya, and Egypt.

Nicolene Botha is a Ph.D. candidate in the Department of Journalism, Stellenbosch University, South Africa. She has co-published internationally on media coverage of war, and her present research deals with the American invasion of Iraq.

Gwen Bouvier earned her Ph.D. in broadcast journalism from the University of Wales, Aberystwyth. Her doctoral research involved “A Comparative Analysis of the Representation of 9/11 in BCC and VRT Television News.” She is currently a member of the editorial board of Media, War & Conflict and is editorial administrator of the online journal...
Arnold S. De Beer is a professor extraordinary in the Department of Journalism, Stellenbosch University, South Africa. He is publisher and founding editor of Ecquid Novi, and an editorial board member of inter alia Journalism Studies. His publications include Global Journalism (edited with John C. Merrill, Pearson, 2004). De Beer is the research director of the Institute for Media Analysis in South Africa (iMasa).

Tine Ustad Figenschou is a research fellow at the Department of Media and Communication, University of Oslo. She is currently working on her thesis on Al-Jazeera International. She is a co-editor of Babylon Magazine and has worked as a journalist for various Norwegian publications. She lived in New York during the fall of 2001 and covered the terror attacks as a freelancer for Norwegian daily newspaper Dagbladet.

Mobo Gao works at the School of Asian Languages & Studies of the University of Tasmania. Gao has published widely on rural China and interpretation and reinterpretation of China’s Cultural Revolution. Gao Village: Modern Life in Rural China is one of his numerous publications. In recent years, Mobo Gao has concentrated his research on media studies, particularly Western media reporting of China since 1989.

Brigitte Georgi-Findlay is professor of North American Studies at the University of Technology, Dresden. Her major areas of research include cultural history of the American West (Native Americans, women, urban West), travel writing, American photography, more recently also trans-Atlantic relations. She is the author of The Frontiers of Women’s Writing: Women’s Narratives and the Rhetoric of Westward Expansion (Tucson: University of Arizona Press, 1996).

Orhan Gökçe is professor of political communication at Selcuk University, Turkey. He is teaching courses on political communication, media and public opinion, and research methods in social sciences. He earned his Ph.D. in communication at Germany’s Giessen University. In 2004, he published a book titled The Images of the Terror (in Turkish). His Web page can be found at http://www.iibf.selcuk.edu.tr/yayinlar.asp?bolumu=kamu&kim=15
How the World's News Media Reacted to 9/11

Janet Fine is a journalist and author of five books. She has written extensively for Indian, Egyptian and international publications, specializing in writing on TV and film. After receiving her master's degree from the Columbia School of Journalism, she worked as a journalist and editor and has set up her own publishing company in Indian, Classex Books. Some publications she corresponds for include Video Age Int., Variety Newspaper, TBS, Elan Magazine and The Economic Times.

Cees J. Hamelink studied philosophy and psychology in Amsterdam and received his Ph.D. degree from the University of Amsterdam. He is professor emeritus of international communication (University of Amsterdam) and is currently professor of human rights and public health at the Vrije Universiteit in Amsterdam. He is editor-in-chief of The International Communication Gazette and honorary president of the International Association for Media and Communication Research. He has published 17 books, including The Politics of World Communication, The Ethics of Cyberspace, and Human Rights for Communicators.

Sallie Hughes is an assistant professor in the School of Communication at the University of Miami. Dr. Hughes is the author of Newsrooms in Conflict. Journalism and the Democratization of Mexico (University of Pittsburgh Press, 2006), which examines that country’s transition in politics and journalism in a comparative perspective. Her work on Latin American media has appeared in Political Communication, the Latin American Research Review, Critical Studies in Media Communication and the Harvard International Journal of Press/Politics.

Yahya Kamalipour is professor of mass communication and head of the Department of Communication and Creative Arts at Purdue University. He has 10 published books, including Global Communication, 2nd ed. (2006); Bring 'Em On: Media and Politics in the Iraq War (2005); War, Media, and Propaganda: A Global Perspective (2004); and Globalization and Corporate Media Hegemony (2003). Kamalipour is the founder and managing editor of Global Media Journal (www.globalmediajournal.com). He earned his Ph.D. in communication (radio-TV-film) from University of Missouri-Columbia, an M.A. in mass media from University of Wisconsin-Superior, and B.A. in mass communication (public relations) from Minnesota State University. For additional information, visit his personal Web site at www.kamalipour.com.

Anne Koenen was president of the German Association for American Studies from 1999-2002 and is professor of American Studies at Leipzig University. Her research has focused on African American literature, popular
How the World’s News Media Reacted to 9/11

Maria Teresa La Porte is professor of International Communication in the School of Communication of the University of Navarre (Spain). She also serves as the dean and is the director of a research project financed by the Spanish government on “Globalization and Pluralism in the European Public TV.” She is also collaborating as an expert on global media and public diplomacy in another project funded by the BBVA Foundation on “The Social Experience of Time.” She has been a research scholar at the London School of Economics and at the Center for International Affairs at Harvard University. She has also been a scholar at NATO. She is the author of the book: The Foreign Policy of Franco’s Regime: 1957-1963.

Ming Liang is a research assistant at the Center for Transforming Cultures, UTS, and is working in public relations in China and Australia.

Denis Mancevič was born in Belarus and is now living and studying in Slovenia. He has a university degree in Russian language and literature and in sociology of culture. He is finishing also an undergraduate program in International relations in the Faculty of Social Sciences, University of Ljubljana, Slovenia. His research interests are international relations, media studies, sociology of totalitarianism. He works as a journalist and is author and co-author of many articles in Slovene newspapers and magazines, such as Medijska preža, Mladina, Delo and Večer.

Maria B. Marron is professor and chair of the Department of Journalism at Central Michigan University. She holds a doctorate in journalism/mass communication from Ohio University, a master’s in journalism from The Ohio State University, and a bachelor’s in English, Latin and French from University College Dublin, Ireland. She has worked in journalism, public relations and academe in Ireland and in journalism and academe in the United States. Her research interests include investigative journalism with an emphasis on the British Isles, ethics, law and international communication.

Brian McNair is professor of journalism and communication at the University of Strathclyde in Glasgow, Scotland. He is the author of many books and articles on journalism, including: Images of the Enemy (1988),
Kirsten Mogensen is an associate professor at Roskilde University, Denmark. She was a visiting professor at the Manship School of Mass Communication, Louisiana State University during the 2001-2002 academic year. On September 11, she was in the United States, where she initiated a research project about the coverage of the first 24 hours after the events on the five major TV-stations from the perspective of learning how to handle crisis coverage. She has been a journalist for more than 30 years during which she has worked in print as well as broadcast and in many different functions such as reporter, editor, copy editor and anchor. The last 15 years she has taught journalism at the Danish School of Journalism and at Roskilde University. Her main research interest is the norms, philosophies and ethics of journalists who work within a liberal or a social liberal press system. Mogensen holds degrees at university level in journalism, Danish, psychology and management. She has studied at universities in Denmark, United States and Sweden.

Greg Noble is a senior lecturer in cultural studies in the School of Humanities and a member of the Centre for Cultural Research at the University of Western Sydney. His research interests include youth, ethnicity and identity; material culture, technology and subjectivity; and the sociology of intellectuals. He has published widely on various topics and is co-author of *Kebabs, Kids, Cops and Crime: Youth, Ethnicity and Crime* (Pluto, 2000) and *Bin Laden in the Suburbs: Criminalising the Arab Other* (Institute of Criminology, 2004).

Rune Ottosen graduated with a degree in journalism in 1973 (Norwegian College of Journalism) and one in political science in 1984 (University of Oslo). He worked for many years as a journalist in various Norwegian media. From 1984-89 he was engaged as a lecturer and research fellow at the Norwegian College of Journalism. During the years 1989-1993, he worked as a Information Director and research fellow at the International Peace Research Institute, Oslo (PRIO) where he was in charge of the research project “Enemy Images in Norwegian Media Since the Thaw in East-West Relations.” Between 1994 and 1996 he worked as a research fellow at the Norwegian Journalist Federation, writing the professional history of Norwegian journalists. Since 1996 he has worked as an associate professor at the Journalisteducation, Oslo University College, and became a full professor.
How the World's News Media Reacted to 9/11

Dmitry Alexandrovich Ruschin is associate professor of communication at the University of Western Sydney. He is also a member of a CNRS-EHESS research unit. His work focuses primarily on mass culture and American political life. He is interested in contemporary American life and its concept of democracy, as well as in the cultural relations between the United States, France and Québec. He has published several books, most notably, Les États-Unis: une histoire à deux visages (Bruxelles, Complexe, 2003), Buffalo Bill (Paris, Fayard, 2002) and Une fascination réticente: les États-Unis dans l'opinion française, 1870-1914 (Nancy, PUN, 1990), which was awarded many distinguished prizes. His most recent book is Une génération américaine (Paris, Colin, 2004).

Ross Perigoe is associate professor of journalism at Concordia University in Montreal, Canada. A former radio and television reporter and producer, Perigoe was the director of television for the Canadian Broadcasting Corporation in the nation's capital, Ottawa, before joining the faculty of Concordia University in 1985. In 2005, he completed his doctoral thesis on racist representations of Muslims at RMIT University in Melbourne, Australia.

Tomasz Pludowski, Ph.D., is currently a Fulbright Senior Research Scholar in the Department of Communication at Stanford University. He also is editor-in-chief of Global Media Journal (Polish edition), published online by the Collegium Civitas, Warsaw. His publications include American Politics, Media, and Elections (Collegium Civitas Press, 2005), Terrorism, Media, Society (Collegium Civitas Press, 2006), and The Media and International Communication (Peter Lang, 2007). Dr. Pludowski is a former Kościuszko Foundation Visiting Scholar at New York University and has taught at universities in the Netherlands and the United Kingdom.

Jacques Portes is professor of North American History at the University de Paris 8 Vincennes Saint Denis and is also a member of a CNRS-EHess research unit. His work focuses primarily on mass culture and American political life. He is interested in contemporary American life and its concept of democracy, as well as in the cultural relations between the United States, France and Québéc. He has published several books, most notably, Les États-Unis: une histoire à deux visages (Bruxelles, Complexe, 2003), Buffalo Bill (Paris, Fayard, 2002) and Une fascination réticente: les États-Unis dans l'opinion française, 1870-1914 (Nancy, PUN, 1990), which was awarded many distinguished prizes. His most recent book is Une génération américaine (Paris, Colin, 2004).

Scott Poynting is an associate professor in the School of Humanities at the University of Western Sydney. He is co-author of Bin Laden in the Suburbs: Criminalising the Arab Other (Institute of Criminology, Sydney, 2004) and Kebabs, Kids, Cops and Crime: Youth, Ethnicity and Crime (Pluto Australia, Sydney, 2000).
Benjamin Alexaderovich Ruschin is associate professor and director of the International Journalism Summer School and Winter School on Public Relations at St. Petersburg State University, St. Petersburg, Russia. He is author of many articles in newspapers and scholarly publications and has been speaker at numerous congresses, conferences and seminars. He also is a member of the St. Petersburg Union of Journalists and St. Petersburg Philosophical Society.

Teresa Sádaba is an associate professor in the School of Communications at the University of Navarra, Spain. She is also the vice director of the master's program on political and corporate communication, which is run in collaboration with George Washington University. Her research and teaching focus on political communication, and she is a former visiting professor at the University of Texas at Austin and a former Fulbright Fellow in Salzburg. She also teaches courses at the University Paris XII, and University Complutense in Madrid and is the editor of “Periodistas ante conflictos” (Eunsa, 1999) and several works about communication and terrorism.

M. Zenaida Sarabia-Panol is a professor at the School of Journalism, College of Mass Communication, Middle Tennessee State University. She teaches public relations and advertising at both the graduate and undergraduate levels. Dr. Sarabia-Panol is the immediate past head of the International Communication Division, Association for Education in Journalism and Mass Communication (AEJMC). A published author, her research interests are international communication, public relations, disability advertising, new technologies, academic quality rankings, and media content and effects. She obtained a bachelor of journalism degree, magna cum laude, from Silliman University; a master of arts in communication from the University of the Philippines at Diliman and a doctorate in mass communication from Oklahoma State University.

Yoichi Shimatsu is former editor of The Japan Times Weekly in Tokyo and has taught journalism and media studies at The University of Hong Kong and Tsinghua University in Beijing. As an independent video producer and freelance journalist, he covered the Kashmir conflict and Afghan War.

Qustandi Shomali is an associate professor at Bethlehem University, where he teaches journalism and literature. With degrees from universities in Algeria, Canada and the Sorbonne in France, he possesses a wide range of personal and academic interests that include history, literature and arts. He
Ksenija Vidmar Horvat is an assistant professor at Department of Sociology, Faculty of Arts, University of Ljubljana. She completed her master’s and Ph.D. at University of California, Davis. Her research includes analysis of cultural representations of gender and identity, global mass media, multiculturalism and global culture. Her most recent work addresses questions of globalization, post-socialism and post-feminism, including “Globalization of Gender: Ally McBeal in Post-Socialist Slovenia,” European Journal of Cultural Studies, 2005.
The only way in which a human being can make some approach to knowing the whole of subject is by hearing what can be said about it by persons of every variety of opinion and studying all modes in which it can be looked at by every character of mind. No wise man ever acquired his wisdom in any mode but this.

—John Stuart Mill

In 2007, America is not, nor is the world, the same as it was prior to the September 11, 2001, terrorist attacks. Suspicion and distrust of “others,” fear of the unknown, and unease about the role and status of the United States permeates the air. The so-called “War on Terrorism,” against a vague and undefined enemy, rages on in Iraq, Afghanistan, and elsewhere. The media hint at the possibility of another pre-emptive attack against Iran and its nuclear power plants which are reportedly intended for making atomic weapons.

The contemporary “Electronic Age,” as Marshall McLuhan envisioned in the 1960s, has interconnected the entire world, but this interconnectedness has not ostensibly contributed to improved intercultural communication and international relations or a cooperative “global village.” Rather, it has presented an array of previously inconceivable challenges and obstacles vis-à-vis media, culture, economy, and politics. “Increasingly removed from personal experience,” writes Mark Slouka (1995), “and over-dependent on the representations of reality that come to us through television and the print media, we seem more and more willing to put our trust in intermediaries who “re-present” the world to us” (1995, pp. 1-2). This situation is indeed intensified during conflicts and wars in which highly sophisticated propaganda campaigns and emotionally charged terms such as “fundamentalism,” “terrorism,” “jihad,” and “evil” are coined and used by
How the World's News Media Reacted to 9/11

The 2003 Iraq War was a major global media event constructed very differently by varying broadcasting networks in different parts of the world. While the U.S. networks framed the event as “Operation Iraqi Freedom” (the Pentagon concept) or “War in Iraq,” the Canadian CBC used the logo “War on Iraq,” and various Arab networks presented it as an “invasion” and “occupation.” (p. 69)

In the aftermath of the first and second Persian Gulf Wars and 9/11, scores of books have been published in the United States and elsewhere about the role of mass media during wars and global conflicts, including: (1) media coverage of the 9/11 attack, (2) media coverage of the war on Afghanistan and Iraq, (3) media complicity with the U.S. administration, (4) media framing and debates, (5) media censorship and embedded reporting, (6) media construction of reality, (7) media manipulation of public opinion, (8) media and public diplomacy, (9) media and social-political responsibly, (10) media, patriotism and democracy, (11) media and objectivity, and (12) media and dehumanization of war.

The well-orchestrated 9/11 attacks shattered the perceived invincibility and invulnerability of America vis-à-vis foreign invasion and permanently altered the international and intercultural relations of this contemporary superpower with the rest of the world.

The information age has transformed everything in people’s lives, whether they live in a remote village in Africa, America, Asia, Australia, or Europe. Provided that they have some of the necessities of the modern life, such as electricity and a telephone and access to the electronic media, they unknowingly have become a member of the global village. In a global village where distant voices and images, transmitted via the electronic and print media, can be used as powerful means of psychological warfare and propaganda weapons, its inhabitants inevitably form their perceptions of “other” people and places — their thoughts, behavior, expectations, preferences, likes or dislikes — based on what they receive through the mass media. Furthermore, by acquiring skills in reading and writing and having access to a computer and a global network, such as the Internet, they can quickly become full-fledged participants, not just observers, of the world community in which they can interact with millions of people around the globe.

Global capitalism and global media have now penetrated the tribal way...
We live in a world that is intensely information-driven, in which “knowledge is power,” and in which mass media play a key role in our social, economic, and cultural affairs. With the concentration of global media in the hands of a few transnational corporations (i.e., Time Warner, Disney, Murdoch’s News Corporation, Bertelsmann of Germany, and Viacom), it is possible to use the media to provoke both positive or negative human emotions and create a divisive and polarized political and cultural environment within and without nations. In other words, we live in a media-induced global environment in which carefully manufactured and packaged images play a decisive role in our daily lives — images that can sell, as well as enhance, and images that can conjure hate and despair. Clearly, the communication-information-technology revolution continues to alter, redefine, and restructure human societies and lives throughout the world.

Apropos the above, this multifaceted book, How the World’s News Media Reacted to 9/11, examines the global media’s reaction to the 9/11 attack. The editor, Tomasz Pludowski, has done a commendable job of bringing together an impressive cast of media experts, scholars, and professionals from throughout the world to assess global media reaction and coverage of 9/11. This book adds a fresh and welcome dimension to the existing literature on international communication, media and war.

The reader of this timely volume will note that the contributing authors have carefully studied and analyzed the global media’s reactions to the 9/11 from a non-American perspective. In so doing, they have skillfully woven their personal insights and expertise into their research analysis of the media coverage of a given country and produced a series of critical essays that are easy to read, informative and thought-provoking.

Any meaningful step toward devising a better world requires shared goals and coordinated actions in reversing the current destructive, divisive, and anarchistic global trends. The first step in that direction must be based on education, awareness, and reliable information. Hence, this multi-faceted and multi-cultural volume makes a significant contribution by providing the reader with diverse perspectives that hopefully will provoke thoughtful analysis and discussions vis-à-vis human reactions to 9/11, media coverage, cultural interpretations, and global implications of war and violence.

How the World’s News Media Reacted to 9/11 should prove to be a valuable book for disciplines, such as international communication, international affairs, cultural studies, political science, journalism, and mass
How the World's News Media Reacted to 9/11

20

analyses of American reactions to 9/11 were taken from the publication media professionals and policy makers.

REFERENCES


INTRODUCTION & ACKNOWLEDGMENTS

Tomasz Pludowski

Hundreds of books on 9/11 have been published, covering global terrorism (e.g. Hoge and Rose, 2001), U.S. media coverage of September 11 (e.g., Chermak et al., 2003), media framing (Norris, Kern, & Just, 2003), communicating terror (Tuman, 2003), U.S. journalism after 9/11 (Zelizer & Allan, 2002), understanding 9/11 (Calhoun, Price, & Timmer, 2002; Hershberg & Moore, 2002), U.S. hegemony (Chomsky, 2002; Chomsky, 2003), etc. However, nearly all of those provide the U.S. perspective. This study aims to bridge that gap by being more inclusive and representative of the world’s scholarship.

The idea for this book grew out of a panel discussion at the 2002 convention of the Association for Education in Journalism and Mass Communication (AEJMC) in Miami Beach, to which I was invited by Debra Mason, director of the Religion Newswriters’ Association. The discussion, titled “The World Watched Us”, was thought-provoking but it covered only a handful of geographic areas. Moreover, virtually all perspectives presented were those of American scholars.

Afterward, I decided to continue the project and bring together a more diverse group of scholars to offer a wider range of views on the world’s reactions to 9/11. Maria Marron and Zeny Sarabia-Panol were part of the original line-up. Brian McNair and I met during a 1997 conference on “The Images of Politics” organized by the University of Amsterdam, where we both spoke. He seemed a natural choice to offer an analysis of the British media reaction to the attack. The other authors included in this publication were either selected by me or suggested to me as possible contributors.

This volume is unique in its approach and scope. It bears some resemblance to Communication and Terrorism (Greenberg, 2002), but it clearly distinguishes itself by expanding on the non-American responses to the attacks. To that end, virtually all chapters that presented American scholars’
How the World's News Media Reacted to 9/11 fills a void in academic scholarship.

**Characteristics of This Study**

The working intention behind this project was to make this anthology:

- **International.** As noted before, the purpose is to fill a gap in global English-language scholarly literature by providing a volume on reactions to 9/11 in the mass media of communications around the world.

- **Interdisciplinary.** The perspectives presented include a variety of disciplines: journalism, political science, media and communication, and international relations. A multitude of research methods have been used ranging from personal interviews with journalists covering 9/11, discourse analysis of media coverage, content analysis, semiotic analysis, statistical analysis, and general informed commentary. While many authors provide succinct national overviews, a number of contributors offer detailed and more narrowly-focused analyses of select aspects of media coverage in a country or region of their choice.

- **Comparative.** A number of studies go beyond analysis of individual countries by making cross-national comparisons. That is most notably true of the chapters dealing with Latin America, the Far East, and Britain and Ireland.

- **A combination of scholarly theory and journalistic practice.** The authors represent some of the most accomplished media analysts in their home countries. While most of them are academic scholars, several are also, or primarily, journalists.

- **Cross-generational.** The authors range from established experts to junior faculty, in most cases working together to marry experience with a fresh view.

- **Native-like.** Every effort was made to ring true by including perspectives written by scholars native to the area under study, or at least ones with long-term, first-hand, near-native experience with that area and culture.

- **Accessible.** Given the all-encompassing nature of 9/11, this study is intended for the general reader as well as the academic community. One of the aims was to interest scholars, researchers, politicians, media executives, as well as the general reader. To this end, and for reasons of space and economy, discussions of theory and reviews of literature have been limited to the minimum and presented at any length only in several chapters (e.g. Bouvier, Vidmar Horvat, Sarabia-Panol, Hughes) and in Hess, Stephen and Marvin Kalb. (Eds.). (2003). The media and the war on terrorism.
THE STRUCTURE OF THIS VOLUME

The book begins with a Foreword by Yahya Kamalipour, an internationally noted scholar of international communication and executive editor of all national editions of *Global Media Journal*, including the Polish edition for which I am editor-in-chief.

The chapters are structured by continent, with the European analysis constituting the most numerous group and, thus, coming first. Individual chapters are devoted to British and Irish, French, German, Spanish, Norwegian, Polish, Slovene, and Russian media. Then analysis focuses respectively on Asia (a comparative study of the seven nations of China, India, Indonesia, Japan, Malaysia, Pakistan, and the Philippines, followed by individual studies of China, a comparison of Japan and China, and a look at India). The remaining sections focus on Arab and Middle Eastern countries (Egypt, Palestine, and Turkey), Australia, South Africa, and the Americas (U.S., Canada, and an extensive comparison of Latin American data).

In the Afterword, Cees J. Hamelink, former president of the International Association for Mass Communication Research, faces the difficult, if not impossible, task of making sense of the extensive amount of information this volume provides. One cannot help but agree that this study bears out the flaws of the vision of journalism as a mirror of multi-faceted reality by showing how journalism falls victim to political and economic pressures, local cultural values, recent history, and the current state of international relations.

The text will appeal to the general reader and anyone interested in journalism, international media, global studies and current affairs. Also, by offering new information and filling a niche in American scholarly literature the volume will be interesting to researchers in those areas. The anthology can be used in classes in international journalism, international relations, media and terrorism, political communication, American Studies and sociology.

ACKNOWLEDGMENTS

In all likelihood, the idea for this book would not have occurred had it not been for Debra Mason of AEJMC, who invited me to a panel on world reactions to 9/11 back in 2002. I would like to thank her for that invitation.
Several individuals put me in touch with other scholars doing work in the area. Those helpful souls were: David Goodman and Stephanie Donald of the University of Technology Sydney, Janet Trewin of BBC, Robin Larsen and Ahlam al-Muhtassib of California State University San Bernardino, Richard Nelson of the Manship School of Mass Communication, Toby Miller of New York University, Marie Lienard of University de Paris 8, Ralph D. Berenger of the American University in Cairo, Bogusława Dobek-Ostrowska of Wroclaw University, and, last but not least, Lidija Herek of Slovenian Government. I would like to thank them all greatly.

Tal Azran of Melbourne University, a fellow NYU visiting scholar, should be thanked for drawing my attention to Marquette Books, an energetic and open-minded publisher interested in international communication, which resulted in a contract. From the day I approached him with this project, Marquette Books' spiritus movens, David Demers has been a very supporting and encouraging editor to work with. When I was adopting his book, Global Media: Menace or Messiah?, for my seminar in late nineties, I never suspected he would be my editor and publisher several years later.

This is the longest-running project I have ever worked on—it took several years to complete. Consequently, over that period many individuals have helped in a number of ways and their help and contribution are gratefully acknowledged.

Tomasz Pludowski
Kolumna, Winter 2007

REFERENCES


How the World's News Media Reacted to 9/11
September 11 was Pearl Harbor and Guernica rolled into one — an

Part I

EUROPEAN MEDIA
September 11 was Pearl Harbor and Guernica rolled into one — an 
élite about the United States, the Republican administration of George W.
More than twenty years ago, French philosopher Jean Baudrillard referred to terrorism as the “theatre of cruelty” (1983, p. 143). He meant that in so far as its perpetrators set out to fill news media with horrifying, attention-grabbing images of bodies and buildings blown apart, (post)modern terrorism can be understood as staged spectacle, intended to command the political agenda and fill the enemy’s hearts with disgust and fear. The British public saw the tactic in action over some 30 years in Northern Ireland, where it contributed to the decision of the UK government to enter into negotiations with the various armed factions and, eventually, the Good Friday agreement of 1998. The Spanish have seen it in their cities and coastal resorts, where, at the height of the holiday season in 2002, an ETA bomb killed a child and the resulting publicity seriously damaged the local tourism industry. But the spectacular, theatrical quality of terrorism has never been more skillfully deployed than on September 11, 2001, when Osama bin Laden used the immediacy and global reach of 24-hour real-time news to send his defiant message to the United States and its allies, and to rally his own supporters across the world. On that day in New York, in the most obscene snuff movie of all time, the transnational television audience watched nearly 3,000 people die.

The event triggered military attacks — first on Afghanistan, then on Iraq — and led to controversial policy developments, such as the Patriot Act in the United States and a proposal to introduce identity cards in the United Kingdom. It was a devastating first strike in what quickly became known as the “war on terror,” sharpening and making visible to all what Samuel Huntington had already called “the clash of civilisations” in his 1996 book of that name. Islamic fundamentalism and Osama bin Laden, in particular, in interviews with CNN and other media, had declared holy war — *jihad* — on non-Islamic civilizations and values in the 1990s. In that context,
How the World's News Media Reacted to 9/11

30

September 11 was Pearl Harbor and Guernica rolled into one — an audacious, ruthless, hitherto unimaginably violent act designed to decapitate and demoralize. As John Gray's 2003 essay on globalization and terrorism put it: "The attack on the Twin Towers demonstrates that Al Qaida understands that twenty-first century wars are spectacular encounters in which the dissemination of media images is a core strategy" (2003, p. 76).

Dissemination of those particular images was immediate and all-encompassing. Real-time news media such as CNN and Fox News, network news organizations such as NBC and the BBC, Internet news sites and bloggers, and radio and print outlets all were given over to blanket coverage of events in New York and Washington for several days and weeks. The story commanded the global news agenda, bringing into being a transnational public united in consumption of information about its significance and impacts.

I was on sabbatical study leave in the far north east of Australia, twelve thousand miles from my home in Scotland, when the first plane hit the World Trade Center.¹ It was approximately 10:45 p.m. in that geographically isolated part of the world, and my wife and I were eating pizza with a friend at a local restaurant. When we got home just after 11 p.m., I switched on CNN, as I often did at that time of night while down under, to enable me to keep up with events on the other side of the world. Like all those who were not in the immediate vicinity of the twin towers, I missed the first strike, tuning in to the live TV coverage at a point when the north tower was already burning, but nobody as yet knew why. CNN's correspondents were speculating about the possible causes of the fire clearly visible on camera, but without firm information. Along with the hundreds of millions of people by now following CNN and other broadcasters, I witnessed the second strike as it happened a few moments later. I stayed with CNN throughout a night of journalistic confusion, panic and disbelief.

From that remote outpost in tropical Queensland, I joined a global audience of spectators to an act of mass murder that would shape the course of world events for the foreseeable future. The sense of connection between my location in Australia, my home in Scotland, and events occurring 15,000 miles and fourteen time zones away on the east coast of the United States was both exhilarating and unsettling. My feelings of anger, incapacity and impotence in the face of such an act were similar, I imagine, to those experienced by CNN correspondents narrating the drama from their Manhattan offices, although we were half a world apart.

For all that it was global in impact, however, the news media of different countries reported the events of September 11 in different ways, reflecting the relationships to and perceptions of their media and political
How the World’s News Media Reacted to 9/11

The world’s news media reacted to the attacks on September 11, 2001, with a focus on the United States, the Republican administration of George W. Bush, and the Middle East conflict. This essay assesses coverage in the United Kingdom, the United States’ closest ally on September 11, 2001, as it has remained in the ensuing period. It notes that British news media shared many of the premises and assumptions of U.S. journalists as they sought to make sense of the attacks. While dissenting views as to the meaning of 9/11 were reported in the UK media, British journalists tended to respond, as did their colleagues in the USA, to the event as the inauguration of a new era—an era of war on global Islamic terror.

**September 11 in the British Media**

There is general consensus among observers of Western media that on September 11, 2001, the conventional rules of newsgathering and reportage ceased to apply. As Zelizer and Allan put it in their introduction to *Journalism After September 11*, “shaken to their foundation have been familiar notions of what it means to be a journalist, how best to practice journalism, and what different publics can reasonably expect of journalists in the name of democracy” (2002, p. 1). September 11 meant “the death of detachment” (Ibid., p. 16). While long-standing critics of liberal journalism bemoaned the fact that “the media system” on this occasion proved to be, as it had been in the past, “a superior propaganda organ for militarism and war” (McChesney, 2002, p. 93), the majority of journalists and their audiences recognized that September 11 was different, both in scale and intent, from the terrorist atrocities of, say the IRA.

IRA terrorism always had a political objective, holding out the possibility of negotiation and resolution. Thus, it was that even American right-wingers and Republicans could support it with money and resources. Al Qaida’s declaration of war, on the other hand, was non-negotiable, an act of pure violence designed to destabilize and, if possible, begin the process of bringing down global capitalism itself. Just as objectivity was not expected of the Western news media toward the Nazis in 1939-45, it would not be forthcoming in coverage of September 11. This was manifest in the tears shed by usually detached anchors as they sought to make sense in their own minds and for their audiences the scale of the atrocity. It also generated the kind of uncritical journalistic solidarity with government normally associated with wars of national survival, which is precisely how the attacks quickly came to be perceived — as a declaration of war. It was understood from an early stage in the drama that this was a new kind of war, fought by nonstate
actors with weapons made available by and symbolic of globalization — real-time news and cheap air travel in particular — against the world’s leading economic power. But it was war nonetheless. Early in its coverage, CNN adopted the rubric “Attack On America.”

Academic analysts have documented and criticized the manner in which American coverage of September 11 so quickly and unquestioningly became a narrative about war. Sandra Silberstein notes that “through emblems of patriotism, the media endorsed, and indeed helped produce, ‘America’s new war’” (2002, p. xiii). Martin Montgomery notes that “even though other expressions were available, which could have provided competing currencies of description, war quickly came to dominate public discourse and ultimately thereby to dominate events” (2005, p. 239). Through “a process of discursive amplification,” the American media, as Montgomery sees it, marginalized alternative narratives for making sense of the event, such as that which stressed the sense of helplessness and desperation experienced by the peoples of developing countries, and the Palestinians in particular, as they sought to battle poverty and injustice.

Such criticisms have empirical substance, as all viewers of the coverage will recall. They neglect the emotional dimension of September 11, however, as if journalists in a newsroom five kilometres (or 3000 miles) away from where thousands of people were dying in real time could be expected to have reported the story dispassionately or without bias towards the victims. On September 11, journalists left their objectivity at the newsroom door because this, in a manner never seen before, was an attack on them and theirs: their city, their country, their values, and their media.

There was, of course, dissent from this view in some quarters. Only two days after the attacks, the late Susan Sontag wrote a piece for the New Yorker magazine which defended the “courage” of the September 11 terrorists.²

Where is the acknowledgment that this was not a “cowardly” attack on “civilization” or “liberty” or “humanity” or “the free world” but an attack on the world’s self-proclaimed superpower, undertaken as a consequence of specific American alliances and actions ... [I]f the word “cowardly” is to be used, it might be more aptly applied to those who kill from beyond the range of retaliation, high in the sky, than to those willing to die themselves in order to kill others. In the matter of courage (a morally neutral virtue): whatever may be said of the perpetrators of Tuesday’s slaughter, they were not cowards.
United States did not include “historical assessment of the structural violence that went into building [New York and Washington]” (Karim, 2002, p. 104). Indeed, it did not, although it seems naïve in the extreme to think that journalists reporting such an event would pause to consider the “structural violence” involved in the construction of a modern city as a causal factor in a terrorist attack upon that city and its working people. Noam Chomsky, while accepting that the September 11 attacks were “major atrocities,” qualified this statement by asserting that “in terms of number of victims, they don’t approach the level of many others, for example, Clinton’s bombing of the Sudan with its terrible pretext.”

Seen from the purely human perspective, however, it is difficult to imagine in what ways the response of U.S. media to this unprecedented event could have been other than what unfolded — shock, confusion, anger and grief.

Beyond American borders, on the other hand, so close a journalistic identification with the events in New York and Washington was not so predictable. It was present, however, especially in the media of the country traditionally closest to the United States politically. In Britain, too, after the initial confusion about what exactly was happening at the World Trade Center buildings had been clarified, September 11 was reported as an act of war, rather than a mere act of terrorism. BBC News embraced the “Attack on America” public September 12 headline in the British press included:

**War on America (Daily Telegraph)**

**War on the World (Daily Mirror)**

**Declaration of war (Daily Express)**

**Assault on America (Financial Times)**

**Apocalypse (Daily Mail)**

How the World’s News Media Reacted to 9/11

As in the United States, there were a few exceptions to this pattern. In an article written for the *Guardian* two days after 9/11, UK-based journalist Seamus Milne blamed the American people themselves, including those killed in the World Trade Center buildings that morning, for the atrocity. By their “unabashed national egotism and arrogance,” argued Milne, and their failure to address “the injustices and inequalities” that, in his view, motivated the bombers, they had gotten more or less what they deserved, “once again reaping a dragon’s teeth harvest they themselves sowed.”

A contributor to the *London Review of Books* declared in an essay a few days later that “however tactfully you dress it up, the United States had it coming. World bullies, even if their heart is in the right place, will in the end pay the price.” The September 13 edition of the BBC’s public participation current affairs
To a greater extent than was true of the American media, British coverage of September 11 focused not just on the events in the United States but on the global response. International solidarity with the American people and their government was reported as almost universal, while rare expressions of support for the attacks, as displayed by West Bank Palestinians filmed celebrating and cheering, were highlighted by Independent Television News, Channel 5 News, and other outlets. BBC World reported that “in the Palestinian refugee camps all over the Middle East there has been jubilation—chanting, cheering, celebratory gunfire, people have been handing out sweets; they’re essentially happy. They are people crying, now, at last, America is having a taste of the same sort of suffering that we, the Palestinians, have had.”

Such coverage has arguably had lasting effects on global perceptions of the legitimacy of the Palestinian cause. Just as Yasser Arafat’s support for Saddam Hussein’s occupation of Kuwait in 1991 was at the time and continues to be seen as a major strategic error, so, coverage of apparent Palestinian pleasure at the deaths of无辜 civilians in the U.S. attacks has arguably had lasting effects on global public opinion, especially as the tactic of suicide bombing became popular among Palestinian militants during the second Intifada.

There was, then, a rare degree of journalistic consensus around the meaning of the September 11 events. With a few exceptions, such as those cited above, they were read by the British media, as they had been in the United States, as a declaration of war—a provoking and mystifying assault upon ordinary people going about their daily business in downtown New York, and an event that fully warranted a military response by the American government. This consensus would not survive the build-up to and execution of war on Iraq 18 months later, coverage of which was often critical of the Blair government’s WMD-focused rationale for war (Tumber and Palmer, 2004), but on September 11 and in the days and weeks that followed, including the invasion of Afghanistan and the ousting of the Taliban from power, few beyond the ranks of the anti-American left challenged this reading.

---

6 Reported in Michalski and Preston, 2002, p. 11.
7 United-harshed media did, however, increase the perception of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign. See for example, Sontag (2002) who notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV media news. For an increasingly large number of viewers, satellite news channels have offered a broader range of views and sometimes, which originate outside the UK. British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign. See for example, Sontag (2002) who notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV media news. For an increasingly large number of viewers, satellite news channels have offered a broader range of views and sometimes, which originate outside the UK. British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign. See for example, Sontag (2002) who notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV media news. For an increasingly large number of viewers, satellite news channels have offered a broader range of views and sometimes, which originate outside the UK. British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign. See for example, Sontag (2002) who notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV media news. For an increasingly large number of viewers, satellite news channels have offered a broader range of views and sometimes, which originate outside the UK. British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign. See for example, Sontag (2002) who notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV media news. For an increasingly large number of viewers, satellite news channels have offered a broader range of views and sometimes, which originate outside the UK.
In Britain, as in the United States, media coverage of the September 11 attacks was dominated by journalists’ genuine feelings of horror and outrage. Expressions of dissent, such as the Guardian article quoted above by Seamus Milne, were the exception to the rule and tended to reflect the long-standing anti-Americanism of many on the British left, including the view that “they had it coming.” Such dissent was not typical, however. Certainly, the British media were somewhat freer to speculate on the underlying roots and causes of the attacks, simply because they did not occur on British territory, butTony Blair’s early declarations of solidarity and sympathy with the American people, as well as the fact that several squadrons of British citizens died in the Twin Towers, defined the event as an assault on “us” as much as “them.”

Then, and later in Afghanistan and Iraq, British media coverage reflected the degree of political consensus around the meaning of the events being reported. September 11 was reported as an act of homicidal terror not just against America but against civilized humanity in general, to which no response but journalistic outrage was justified. The attack on Afghanistan some weeks later was reported as a legitimate response to 9/11, validated by British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already engaged in running coverage of governmental efforts to make such attacks impossible. Haigh (2002) notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV news media. For an increasingly large number of viewers satellite channels and Arab residents of the UK perceived UK media coverage to be biased in favor of the Israelis and against the Palestinians as compared with that of Al-Jazeera and other Arab-language media. Rather than being an isolated event, the September 11 attacks were reflected in their analyses.

Since those interventions, and especially since the London bombings of July 2005, the British media have been heavily focused on the issue of Islamic fundamentalism within the country (its capacity to inspire terrorist attacks such as the July 7 bombings) and the policy challenges associated with integrating Muslims into British society. As this essay went to press, the British media were covering the trial of Abu Hamza, the radical cleric accused of inciting racial hatred and murder in speeches delivered at public meetings and religious services in London. Because of September 11 and its aftermath, the present and future status of such individuals, and of the Muslim community in general, had become a much more newsworthy and contentious issue for Britain’s journalists than ever before. News media were
British-based media did not monopolize coverage of the 9/11 events in the UK. The rise of real-time satellite news stations and a growing online journalism sector had, by late 2001, already created a substantially different media environment from that which accompanied the IRA’s bombing campaign of the 1970s and 1980s. A study conducted under the joint auspices of the Broadcasting Standards and Independent Television Commissions (Michalski and Preston, 2002) notes that public knowledge of events such as the September 11 attacks is formed not merely by UK print and TV news media. “For an increasingly large number of viewers satellite news channels have offered a broader range of views and sometimes, when originated outside the UK, a different sensibility and analysis of these events.” Their research found that Muslim and Arab residents of the UK perceived UK media coverage to be biased in favor of the Israelis and against the Palestinians as compared with that of Al-Jazeera and other Arab-language channels, although the researchers found no evidence of actual bias (as opposed to the perception of it) in their analyses.

REFERENCES

How the World's News Media Reacted to 9/11


Much has been written about media coverage of 9/11. The winter 2003 edition of Newspaper Research Journal, for example, devoted the entire issue to studies of 9/11 media coverage under the title, “Reflections on an American Tragedy: Media Studies of September 11, 2001.” Writing in that edition, Guido H. Stempel and Thomas Hargrove noted: “Much has been written and said about television’s coverage of the terrorist attack Sept. 11, 2001, but a national survey by Ohio University and the Scripps Howard News Service shows that newspapers also played an important role” (Stempel and Hargrove, 2003, p. 55). In the same edition, Dominic Larosa concludes that on September 11, 2001, and on subsequent days, “The news media appear to have fulfilled the surveillance function reasonably well” (Larosa, 2003, p. 18). A study by Xigen Li and Ralph Izard found that “broadcast and print media focused coverage of the Sept. 11 terrorist attacks on facts” (Li and Izard, 2003, p. 204), but differences were manifest in frames and use of sources.

What is missing from this volume and, indeed, from much of the scholarship on 9/11 media coverage is a focus on international media coverage. This study will attempt to narrow that gap, specifically by exploring content from three key newspapers in England and Ireland, namely, the Times and Sunday Times (London, referred to hereafter collectively as the Times), the Guardian (Manchester/London), and the Irish Times (Dublin). These newspapers were selected for their “elite” status and because they are newspapers of record.
The Newspapers

England and Ireland have a long history of print media (Oram, 1983). There is a proliferation of media — print, broadcast and electronic — in both England and Ireland, and the media continue to play a powerful role in national life. In England, for example, the BBC last year broke a story about alleged malfeasance by Prime Minister Tony Blair’s government in relation to the weapons of mass destruction in Iraq. The story, which led to the apparent suicide of one of its sources, prompted “the worst crisis in the corporation’s 80-year history” in 2004 (Plunkett, 2004). The story was responsible for the launch of the Hutton Inquiry and ultimately led to the resignation of BBC chairman Greg Dyke and reporter Andrew Gilligan. Also in 2004, Piers Morgan, editor of the Daily Mirror, resigned his job when photos of alleged Iraqi prisoners were deemed false. But aside from the BBC and the Mirror, other important media include Channel 4, ITV, the Daily Telegraph, the Independent, the Sun, and Rupert Murdoch’s Sky News satellite channel.

In Ireland, the Irish Times, traditionally considered the newspaper of the management and professional classes (Oliver, 2004, p. 17, and Ashdown, 1991, pp. 56, 46) continues to be so with some 79 percent of senior business executives reading the paper every day (Oliver, 2004, p. 17). The average readership of the Irish Times was 319,000 in 2003, an increase of 14,000 readers or 4.6 percent over the previous year (Oliver, 2004, p. 3). The Irish Independent had 532,000 readers in 2003; the Sunday Independent, 1,064,000 readers; the Sunday World, 827,000 readers; the Sunday Tribune, 219,000; the Sunday Business Post, 158,000; the Examiner, 206,000; and the Star, 437,000. In circulation terms, the Irish Independent has a circulation of about 168,000; the Irish Times, about 119,000, and the Evening Herald, about 104,000, with these figures representing an overall increase in daily newspaper readership attributable to Ireland’s economic boom, according to Lianne Fridriksson in Global Journalism (Fridriksson, 2004, p. 198). Furthermore, “About one out of every four dailies sold in Ireland is British, as British newspapers are widely available throughout the country,” Fridriksson notes (p. 198).

In England, the London press has become the national news source over the years. The BBC and the Times are preeminent, with the Guardian, Manchester and London, having a prominent role. The book, The Function of Newspapers in Society, notes that “in England, the London press became increasingly the national news source (augmented, of course, by the British Broadcasting Corporation) along with some provincial additions, most
Fridriksson (2004, p. 198) notes that:

The print media of Great Britain comprise about 130 daily and Sunday newspapers, more than 2,000 weekly newspapers, and about 7,000 periodicals, constituting more national and daily newspapers for every British citizen than in most other developed nations. Traditionally divided into qualities and populars, or broadsheets and tabloids, 13 national morning newspapers appear daily in Britain and nine appear Sundays. The Times, the Daily Telegraph, the Guardian, and the Independent are among the world's most respected newspapers.

In the 1960s, John C. Merrill, in *The Elite Press: Great Newspapers of the World*, described the elite press:

It is aimed at the educated citizen who is aware of, and concerned about, the central issues of his time, and undoubtedly it is read by more opinion leaders than are other types of newspapers. (Merrill, 1968, p. 11)

Merrill added that the elite press appealed to the intelligentsia, was well-informed about government matters, had a reputation for reliability and “even for presenting the most accurate image of governmental thinking” (Merrill, 1968, p. 12) He included both the Times and the Guardian in his primary elite tier of newspapers. Neither the Irish Times nor any other Irish newspaper was included, perhaps because at the time of the book’s publication, the Irish Times did not enjoy the elite status it has enjoyed for the intervening years.

Tracing the evolution of both the Times and the Guardian, Merrill portrayed them to be exact opposites of each other: “Where the Guardian is brash and liberal, the Times is staid and conservative; where the former is a gadfly, the latter is a defender” (Merrill, 1968, p. 161).

**Agenda Setting and Framing**

The power of the media to set the agenda, to tell people what to think about, has been well documented since the seminal 1972 study by Maxwell McCombs and Donald Shaw (McCombs and Shaw, 1972, pp. 176-187). People not only acquire information from the media about issues, they also learn what importance they should attach to various issues based on the emphasis placed on topics in the news. The salience of topics usually is indicated by prominence in the newspaper (e.g., front-page placement vs. inside- or back-page placement, large headline vs. small, number of inches
charactersistics and traits that tell us more about it. The media emphasize some, give less attention to others and none at all to more.

Chyi and McCombs note that while the first level of agenda-setting research focuses “on the transfer of object salience from the media agenda to the public agenda, the second level deals with attribute salience in the media and its impact on both object salience and attribute salience among the public” (Chyi and McCombs, 2004, p. 23). The selection of key attributes is regarded as framing. As different attributes of an event are recorded over time, “frame-changing” occurs (Chyi and McCombs, 2004, p. 22). Given that space and time are two of the most important dimensions of news coverage, frames may be grounded in those dimensions; i.e., coverage moves across levels from the micro to the macro, from the individual, community, regional, and societal to the international.

Stephen Reese has suggested that framing is the way in which media, media professionals and their audiences organize and make sense of events and issues (Reese, 2001, pp. 7-31). Unlike Entman, Goffman and Bateson, all credited with introducing framing, Gamson focused on the construction of issues, the structuring of discourse and the development of meaning (Reese, 2001). Shah et al. have suggested that the norms of newsworthiness, along with “the routines of media production, encourage journalists to organize — to frame — their reports in predictable ways” (Shah, Domke and Wackman, 2001, p. 227). What Shah et al. term the “episodic and strategic framing” (p. 227) of news influences information processing and political judgments.

Focusing on the measurement of frames, James Tankard suggested that framing is a multidimensional concept (Tankard, 2001, pp. 95-107). Pan and Kosicki explore the “discursive community” and show that framing involves “defining and redefining the actors-speakers” (Pan and Kosicki, 2001, p. 43). Kosicki does not regard framing as an extension of agenda-setting “because framing begins from an explicit cognitive perspective” (Maher, 2001, p. 83). Michael Maher has noted that despite their differences, both agenda-setting and framing have converged in recent years (Maher, 2001, p. 83).

Research Questions

This framing analysis of coverage of 9/11 in its immediate aftermath in three international newspapers will attempt to answer five questions: (1) What type of coverage existed in these newspapers from Sept. 12-19, 2001? (2) Were any particular frames or themes manifest during that week, and, if so, what
How the World's News Media Reacted to 9/11

**NEWS MEDIA DATA**

News stories were drawn from the *Times*, the *Sunday Times*, the *Guardian*, and the *Irish Times* in the Lexis Nexis database and the newspapers' own archives from Sept. 12-19, 2001, inclusive. Stories were identified as relevant if they contained any of these words in relation to the World Trade Towers: “crash,” “WTC,” “World Trade Center,” “tragedy,” “terrorist,” “terror,” “September 11,” “New York,” “Osama bin Laden,” and “attack.”

The search produced a total of 93 stories. Of these, 28 came from the *Times/Sunday Times*; 52 came from the *Guardian*; and 13 came from the *Irish Times*. The most intense day for coverage in the *Guardian* was Sept. 12, with 44 of the 52 stories; the *Times* carried five stories on Sept. 12. The *Times/Sunday Times* coverage was most intense on Saturday, Sept. 15, with 11 stories. The *Irish Times* carried five 9/11-related stories on Sept. 12 and four on Saturday, Sept. 15, which were its days of most intense coverage.

Clearly, each of these newspapers devoted significant coverage to the 9/11 attacks. This study focuses only on narrative coverage (stories and opinion pieces) from a framing analysis perspective.

**ANALYSIS OF COVERAGE**

Narrative of the 9/11 catastrophe can be explored from a framing perspective with the major theme or frame being that of the terrorist attack and the minor theme that of the global implications of the disaster (i.e., the superpower “brought low,” the effect on international trade, on security and the aviation industry, on the perpetrator and his reasons for causing the tragedy, and ultimately, on the superiority of the Western powers over others).

The actor-speakers in the 9/11 drama form a discursive community in so far that the key political leaders — President Bush and Prime Minister Blair — are involved directly from the first frames as the statesmen who will bring the terrorist perpetrator to justice and who will form an international alliance to fight evil. Juxtaposed with the framing of these two political actor-
Osama bin Laden, suspected from initial frames as the mastermind of the attack. bin Laden and his al-Qaeda counterparts immediately acquire the image of terrorists, of evildoers, of non-Western, Islamic radicals bent on jihad.

The key political player, however, was that of the United States itself, the superpower “brought low,” the behemoth framed as a now-vulnerable entity.

As the first week’s coverage unfolded, other political players entered the drama as did ordinary people and the media themselves. Again, the narrative of good versus evil, of West versus East, of pro-United States versus anti-US played out. Ordinary people, those who witnessed the tragedy as innocent bystanders and those who became victims of it, are framed as individuals and as social groups whose lives have been altered by the attack. The media themselves became embroiled in the drama, framed as being pro-U.S. or anti-U.S., radical and left or moderate and right.

Times

The Times immediately focused on the hijacked airplanes and their doomed flights, on “the inferno” of the World Trade Center and on the “many surreal sights” on the streets of Lower Manhattan (Ayres, 2001). The newspaper’s diplomatic editor, Richard Beeston, attributed the attack to Osama bin Laden, reporting that “several extremist Middle Eastern groups and governments have the motivation to launch devastating attacks against the United States, but only one man has the experience and audacity to cause so much bloodshed” (Beeston, 2001, p. 5). The newspaper provided a profile of bin Laden, discussing his public appearances at his son’s wedding, his poetry reading, his al-Qaeda training camps and his videotape in which he is shown with a Yemeni dagger. Bin Laden was bestialized with the emphasis on seizing him from his lair. The suspected terrorist was depicted as the enemy of the free world, and there was a call for a coalition to prevail against this evil.

The Taliban (the Times’ spelling) was mentioned in the context of the United States seeking retaliation against the regime for housing bin Laden. Stories focused on the immensity of the disaster, comparing it with Pearl Harbor and paralleling the hijackings with the Northern Ireland strife of the 1970s. The leading article (editorial) on Sept. 12, titled “Terror for All,” noted: “The United States, its allies and the civilised world are at war today against an enemy which, while undeclared is as well organised and as ruthless as any that a modern state has confronted” (Leading Article, 2001, p. 13). In a prescient sentence, the editorial commented that the world would feel the
Personal first-hand accounts of what it was like to be in the World Trade Center at the time of the strikes appeared on Sept. 13. The Trade Center’s magnitude was portrayed and the leaping of people from this tower of steel and glass to their deaths was unwound as if through the movie, “Inferno.” The image of the disaster was that of a bad movie, so surreal that its dimensions were hardly understood.

The following day, the Times ran more on bin Laden, Mullah Omar and Ayman Al-Zawari, immediately identifying those responsible for the attacks. On Sept. 15, the newspaper’s coverage of the three minutes of silence observed around the world the previous day reflected on the attacks as “the worst terrorist outrage in history” (MacIntyre, 2001). That same day, the Times’ Michael Gove lambasted his journalistic colleagues in the Guardian for their left-wing comment and analysis of the week’s events. Dubbing them the Guardianistas, Gove argued, “The radical Left retains an antipathy to our common Western values which still finds its expression in anti-Americanism, anti-Zionism and the romanticism of revolutionary violence” (Gove, 2001).

Roland Watson and Damian Whitworth in Washington covered President Bush’s walkabout among rescue workers in New York and his address at the memorial service in the National Cathedral. James Bone in New York reported on the president’s “first visit to the first battlefield of what he has called ‘the first war of the 21st century’” (Bone, 2001, p. 1). The president at Ground Zero was paralleled to Dwight Eisenhower after World War II and Winston Churchill after the Blitz.

In “A Time to Mourn,” Hugh McIlvanney on Sept. 16 suggested the prospective world-class golf tournament, the Ryder Cup, which was to be held at the end of September, would resemble the 1972 Olympic Games when eleven Israelis were killed by Arab death squads. Holding the golf competition in the United States at a time of global catastrophe would be like having “a circus in a graveyard” (McIlvanney, 2001). Every newspaper page devoted to the tragedy chronicled the worst days in history, a time of unabashed grief when the world was in mourning.

**Guardian**

The Guardian focused immediately on bin Laden, on the air strikes and on those killed in the tragedy, among them “Frasier” creator David Angell and CNN commentator Barbara Olson, wife of the U.S. solicitor general Theodore Olson. It described the Pentagon, the world’s largest building, and talked about the shift of banking operations from New York to London. It looked at the National Missile Defense system into which the United States
was pouring money as no defense against terrorist hijackers and cited an expert’s calling on the United States to abide by international law in this game of Star Wars. It explored aviation security, the employment of baggage screeners, and the differences between the government-run screening in Europe and the private company-contracted screening in the United States and concluded that the former is superior to that of the United States. It talked about the world’s greatest superpower being “laid low” and called on President Bush to resist the clamor for retaliation and to think long-term.

“The hijacking heralded the start of a series of appalling attacks which reduced America’s two most important cities to war zone-like scenes of carnage and threw the entire nation into a panic-fueled state of siege,” reported the Guardian on Sept. 12 (Borger, Campbell, Porter and Millar, 2001). Bystanders were quoted on the kamikaze nature of the hijacking, including Joe Trachtenberg, who watched the disaster from his building; Omar Campo, a Salvadorean; Afework Hagos, a computer programmer; Tim Timmerman, a pilot; Mike Smith, a fire marshal; Navy Commander Tom O’Loughlin; Tom O’Riordan, an elderly man; Paul Begala, Democratic consultant; AP reporter, Dave Winslow; and Tom Seibert, a network engineer.

Writer Simon Tisdall predicted in the immediate aftermath that the implications of the tragedy would be dramatic (Tisdall, 2001), and Polly Toynbee hit out at the United States, commenting:

The nation that is the world’s great fount of technological, financial, artistic and intellectual brilliance is fatally burdened by a primitive and unsophisticated political culture. Its warped political institutions, its leaders’ debilitated and febrile dependence on hour-by-hour polling, its constitutionally split powers, reliance on big business and its perpetual cycle of elections all add up to a politics unfit to bear such responsibility (Toynbee, 2001).

Derek Brown noted that Anti-Americanism was becoming a new world power, that the agenda of the hijackers was “driven chiefly by an insensate hatred of America and all things American” (Brown, 2001). He noted that innumerable people shared such antipathy.

The Guardian’s saturation coverage on Sept. 12 included a look at how the tabloid media reported the event, how Palestinians displayed their joy at the attack; how Prime Minister Blair responded; how America would hunt down the perpetrators; how the United States was on a war footing; how the financial markets coped with the disaster; how Hollywood closed down; how Arab journalists reported that bin Laden had warned only weeks before that
Irish Times

Like its British counterparts, the Irish Times immediately covered the airplane-directed devastation of the World Trade Center, the victims, the survivors, the impact on financial markets, and the likelihood that Osama bin Laden masterminded the tragedy. Writer Fintan O’Toole predicted that the consequences of the attack would be “huge, ubiquitous and long-lasting” (O’Toole, 2001). In tone and sentiment similar to that of Polly Toynbee in the Guardian, O’Toole wrote:

The scale of the loss will evoke a Blitz spirit, a determination to rebuild, not just Lower Manhattan, but the fragile sense of community and solidarity that may emerge ... But there will almost certainly be a dark side. For there is in American culture a fundamentalism no less strong than that of those who may have plotted yesterday’s carnage. The tendency to divide the world between the forces of God and the forces of Satan, the elect and the damned, is, ironically one of the things that America shares with its most ferocious enemies (O’Toole, 2001).

Jonathan Eyal, director of studies at the Royal United Services Institute in London, discussed how the missile defense program would not provide refuge against acts of terrorism. He reported that “Washington knew for a few days that something was afoot; its embassies in Asia and Europe were warned of an impending attack” (Eyal, 2001), but it had failed to penetrate the terrorist organization thought responsible. Frank Millar, London editor, focused on Prime Minister Tony Blair’s commitment to stand “shoulder to shoulder” (Millar, 2001) with the United States and looked at the cessation of trading at the Stock Exchange and the evacuation of the City of London.

Subsequent coverage in the Irish Times included the story of Martin Price, an Irishman who escaped “from the fortieth floor of hell” (Price, 2001); e-mails to the newspaper about the experiences of the Irish writers on the day of the attack in New York (Cremin, 2001); a focus on the Irish and Irish-Americans killed in the catastrophe, particularly on Ruth Clifford McCourt and her four-year-old daughter Juliana and Fr. Mychal Judge of the New York Fire Department; the candle-lit prayer ceremonies throughout Ireland for victims of the disaster and for global peace; and New York correspondent Conor O’Clery’s insight into the effect of the tragedy on the global economy (O’Clery, 2001).
All three newspapers under scrutiny in this study shared frames or themes in the aftermath of 9/11. They immediately identified the perpetrator of the attack on New York on 9/11, focused on the enormity of the tragedy, the victims – including the personified United States, and the response of key political figures. Horror-laden terms such as “carnage,” “terror,” “tragedy,” “apocalypse,” “sum of all fears,” and “catastrophe” were used to describe the devastation. Parallels were drawn to Pearl Harbor and to bad and surreal movies. In secondary frames or minor themes, the global implications of the disaster were explored; the implications for stock markets, currency exchange, trade, security, and the aviation industry were examined; and the partnership of bin Laden and al-Qaeda was chronicled.

Throughout its narratives, the Times displayed greater objectivity, perhaps a more tempered treatment of the tragedy than did the Guardian and the Irish Times. The Times did not display any anti-American sentiment, a matter that is not surprising given its Murdoch/News Corp. ownership. Both the Guardian and the Irish Times did, pointing to the tragedy almost as the result of the great hubris of America. Both newspapers, in broad sweeps, painted the United States as an isolationist country that thought it could use money and technology to protect itself, a bastion of capitalism too mean to pay baggage screeners a decent wage to do the job properly, a populist continent where people hop on an airplane as though it were a bus. In chronicling such differences, both the Guardian and the Irish Times pointed to the weakness of the American system, of the American mindset, and in so doing, juxtaposed elitist Europe with populist America. Through tone and context, both the Guardian and the Irish Times framed Europe as superior to the United States. What all three newspapers shared, however, was the framing of the World Trade Center strike as a tragedy, a disaster, a catastrophe, thus aligning themselves with Western values versus Middle Eastern jihad.

In what can be regarded as a struggle between discursive communities — political figures versus terrorists, ordinary people, West versus East, and even the media themselves — the tragedy of 9/11 played out from a disarticulation of normalcy and everyday reality to a rearticulation of the bizarre and the surreal or unreal. After 9/11, the world awakened to a new reality, a new dawning — the realization that rogue states (such as Iraq) are not all that is to be feared but that terrorists who pass as regular citizens in our midst may present the greatest threat.

Ideologically, the dominant capitalist, powerful Western nations were
The Guardian and the Irish Times framed British culture as superior to American, and with the Times, posited that a new ideology involving an international alliance of world powers, including the Saudis, might be one of the consequences of the tragedy.

CONCLUSION

This study of 9/11, through framing analysis, shows how the media frame an event, focusing initially on the key elements of the event — who, what, where, and when — and later digressing to the how, the why and future implications. It delineates how the media change frames or focus over time and how major and minor themes emerge from the narrative.

Coverage of 9/11 in the British media as exemplified by the Guardian and the Times and the Irish media through the Irish Times demonstrates that these newspapers, long-established as they are, continue to reflect certain political ideologies: the Times, right wing; the Guardian, left; and the Irish Times, usually moderate, more left of center in this particular case.

This examination of 9/11 is a snapshot of one week’s coverage in the aftermath of the disaster, as opposed to an in-depth longitudinal analysis of the tragedy and its evolution through the drama of the invasion of or preemptive strike on Iraq, dubbed the “Fight for Freedom” by the Bush administration. Further study could be undertaken on how the evolution has been framed in terms of Chyi and McComb’s space-time continuum. It also would be worthwhile from a scholarly perspective to explore how coverage in the British and Irish media of the post-9/11 reality compares with that of the Arab media, perhaps that of the Gulf’s former “Trucial States,” once an outreach of the British Empire.

REFERENCES

How the World's News Media Reacted to 9/11


Cremin, N. et al. (2001, September 15). Email voices. *Irish Times*.


MacIntyre, B. (2001, September 15). When the world stood still in mourning; On a memorable day; Terror in America. *Times*.

Maher, T. M. Framing: An Emerging Paradigm or a Phase of Agenda Setting? in Reese et al. *Framing Public Life: Perspectives on Media and Our Understanding of the Social World*.


Pan, Z. and Kosicki, G. M. Framing as a Strategic Action in Public Deliberation. In Reese et al., *Framing Public Life: Perspectives on Media and Our Understanding of the